

# MTAC OPEN SESSION

Tuesday, February 27, 2018

US Postal Service Headquarters  
475 L'Enfant Plaza, SW  
Washington, DC 20260-1000



## MTAC Open Session Agenda

*Ben Franklin Room, 11<sup>th</sup> Floor*

1:00 PM - 1:05 PM	<i>Welcome and Introductions Chairman Remarks</i>	<b>Steve Monteith – MTAC USPS Chair &amp; Wanda Senne – MTAC Industry Chair</b>
1:05 PM - 1:15 PM	<i>Welcome, Opening Remarks</i>	<b>Megan Brennan Postmaster General/Chief Executive Officer</b>
1:15 PM - 1:45 PM	<i>Financial Update</i>	<b>Joe Corbett Chief Financial Officer &amp; EVP</b>
1:45 PM - 2:15 PM	<i>Operations Update</i>	<b>Dave Williams Chief Operating Officer &amp; EVP</b>
2:15 PM – 2:45 PM	<i>CIO Update</i>	<b>Kristin Seaver Chief Information Officer &amp; EVP</b>
2:45 PM - 3:15 PM	<i>Informed Delivery Campaigns</i>	<b>Tracy Brooks Vice President of Sales Salem One, Inc.</b>
3:15 PM – 3:30 PM	<b>BREAK</b>	
3:30 PM – 4:00 PM	<i>Mail Engagement and Satisfaction</i>	<b>Dan Barrett Director, Customer Experience &amp; Insights</b>
4:00 PM - 4:30 PM	<i>National Postal Museum</i>	<b>Elliot Gruber Director, National Postal Museum</b>
4:30 PM - 4:55 PM	<i>User Groups, Workgroups, and Task Teams</i>	<b>Industry/USPS Leadership</b>
4:55 PM - 5:00 PM	<i>Closing Remarks</i>	<b>Wanda Senne – MTAC Industry Chair</b>

## MTAC Reception \*\*\* *Hall of Flags, Lobby/Street Level*\*\*\*

5:00 PM – 7:00 PM	USPS Industry Stakeholders Reception
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